## NEWLOTHROP AREA PUBLIC SCHOOLS

## -INTERNAL/EXTERNAL POSTING-

## Technology Support Specialist

April 30, 2024

## Position Detail

- One position available
- 16-24 hours per week
- Applicant must have a flexible schedule, as times of need are spread throughout the work day and week.


## Qualifications/Requirements

- Focus on maintaining quality customer service to end users which includes responding to work requests in a kind, courteous, and professional manner.
- Install, troubleshoot, and maintain NLAPS computers, Chromebooks, printers, and peripherals.
- Provide advanced operating system and application support for end users on common software platforms that are used at NLAPS (i.e. Microsoft Windows, Microsoft Office 365, Google, etc.)
- Support Instructional technology and multimedia equipment including Interactive Whiteboards, document cameras, and data projectors.
- Track and inventory technical assets.
- At least one year of experience in IT support or related field.
- Basic knowledge of the following areas:
- Computer Hardware
- Operating Systems (Windows, Chrome)
- Printers
- Basic networking technologies and concepts
- Common applications (i.e. Microsoft Office products, Google)
- Security-related technologies (antivirus, antispyware, etc.)

Interested and qualified applicants should forward a letter of interest and resume via email to:
Mrs. Kelly Green, Executive Assistant
kgreen@newlothrop.k12.mi.us

Deadline to apply: May 14, 2024 or until filled

